

Customization Instructions:

1. Email your photo/graphic, name, and last four digits of your card number to:
customizedcheckcard@firstcitizens.org

Image Guidelines*
 - Jpg or Bmp file formats only
 - 300 DPI resolution
 - Max files size allowed: 10,000KB
2. You will receive an email approving your image as well as the additional Terms & Conditions of the customization program.
3. A \$10 fee will be debited from your card linked account when your card is issued.
4. You will receive your new checkcard by mail, and your current card will remain active until the new card is received.

*First Citizens' reserves the right to determine, in its sole discretion, whether a submitted image will be accepted. First Citizens' will not accept images that contain any of the following:

- Trademarks, copyrighted materials, company names, logos, slogans, brands of any third party and any material that could infringe on the copyright or trademark rights of another party;
- Celebrities, actors, musicians, sports figures, politicians, cartoon characters or public figures of any kind;
- Material /content demonstrating the views and/or opinions of political groups, religious groups or anti-social or socially unacceptable groups;
- People conducting or involving themselves in criminal or illegal activities or otherwise inappropriate behavior;
- Culturally or socially sensitive material;
- Provocative or derogatory material or images of a sexual nature or containing any sexual content;
- Nudity or semi-nudity;
- Violent or other offensive material, including material that could be perceived as violent;
- Obscene or indecent material, including profanity or obscenities;
- Racial, prejudicial or discriminatory subject matter;
- Phone numbers, addresses, account numbers, personalized identification numbers or URL addresses.
- Consent of the image owner is required.



www.firstcitizens.org

1-800-642-7515

