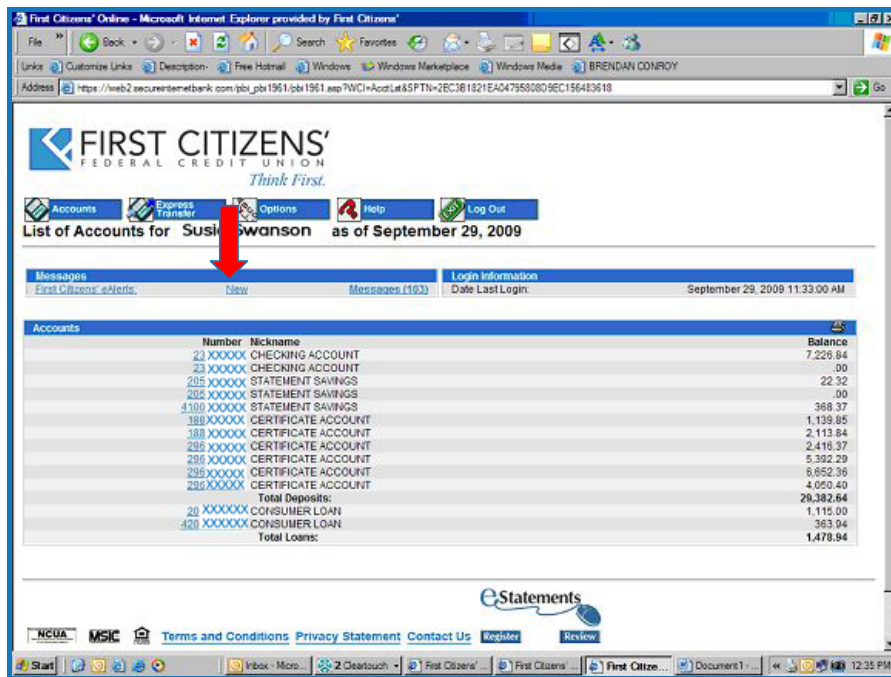


# eAlert Email Messages

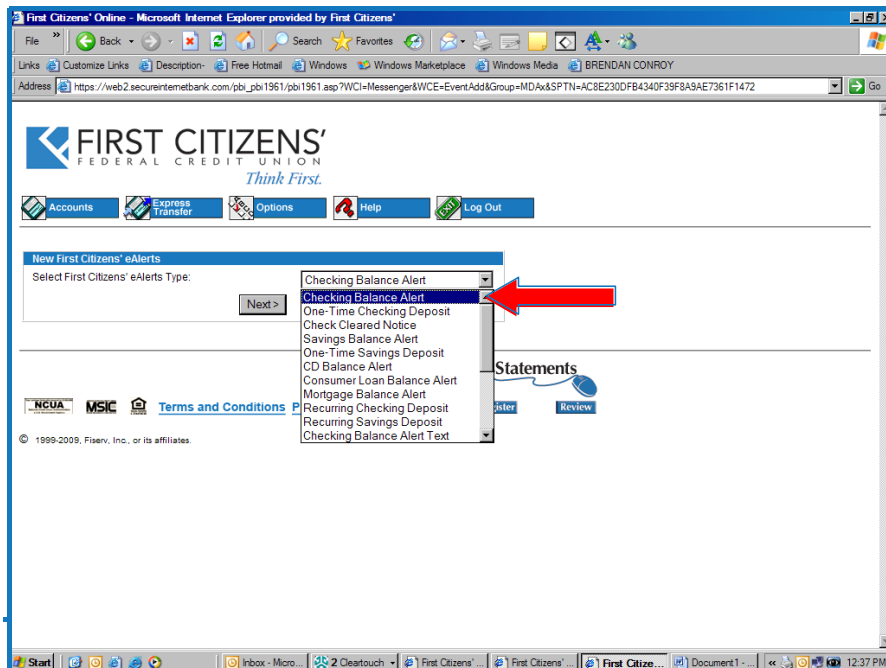
To sign up for eAlert Messages you will need to sign into your Online Banking account.

Once you have logged in to Online Banking please proceed through the following 5 simple steps to sign up for eAlert email messages:

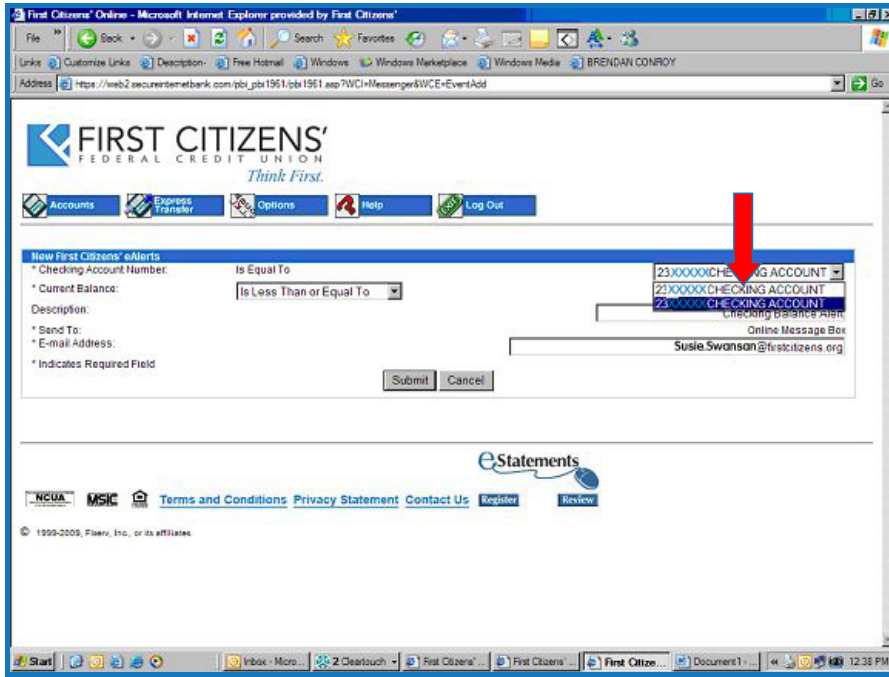
**Step 1** To sign up for eAlert Email Messages please click on “New” under the “Messages” section.



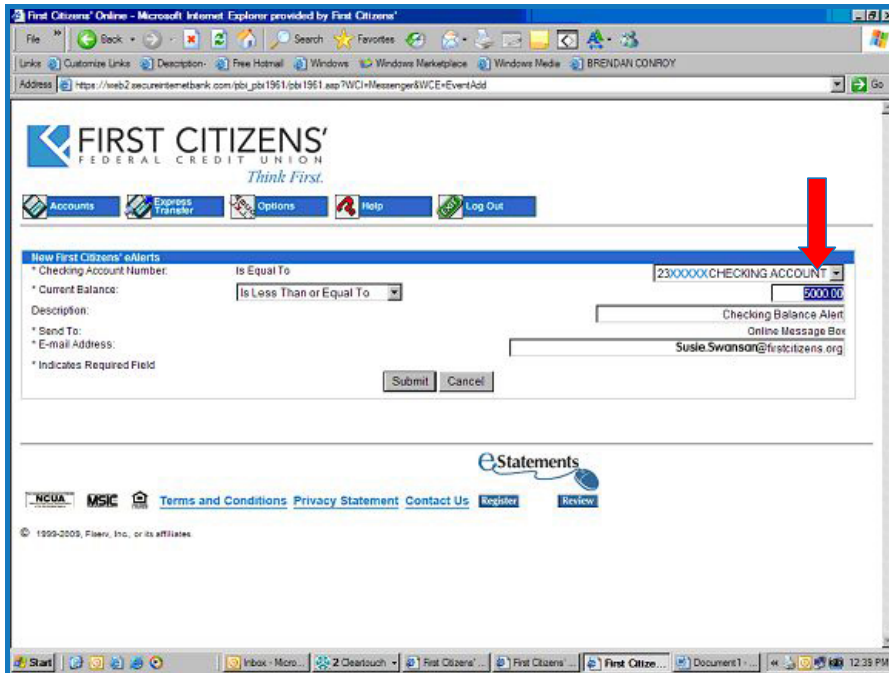
**Step 2** Please select the type of alert you wish to receive from the drop down menu. (Example: “Checking Balance Alert”) Click on “next” at the bottom of the page.



**Step 3** If you have more than one account you will need to select the account you want to sign up for eAlert Messages.



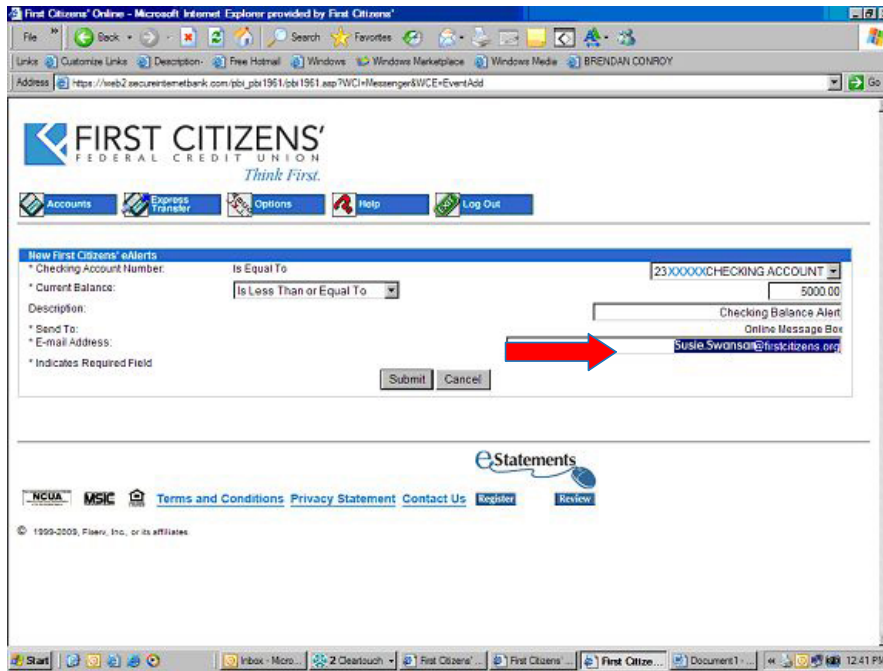
**Step 4** Enter the criteria to generate the alert message.  
(Example: Dollar Amount; You will get a message if your balance goes below \$5000.00)



**Step 5**

Please verify that your email address is correct. If this is the correct email address, please click “submit”.

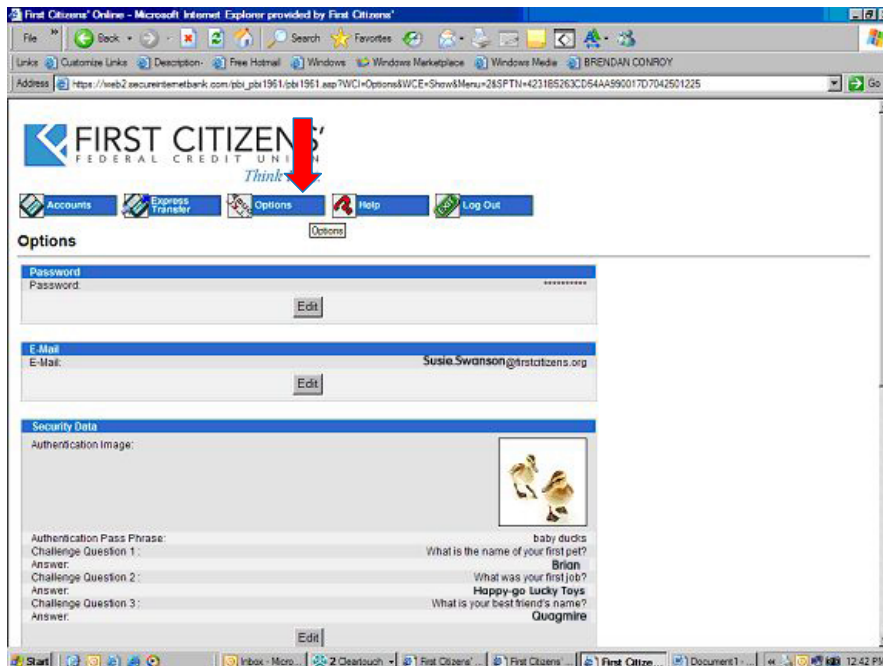
*You will now start to receive emails when your balance is below the amount you entered!*



For Additional Alert Notifications Using Other Criteria,  
Please Repeat Steps 1-5.

**\*Note**

If you need to update your email address please click on the “Options” icon at the top! This will allow you to change any of your personal information.

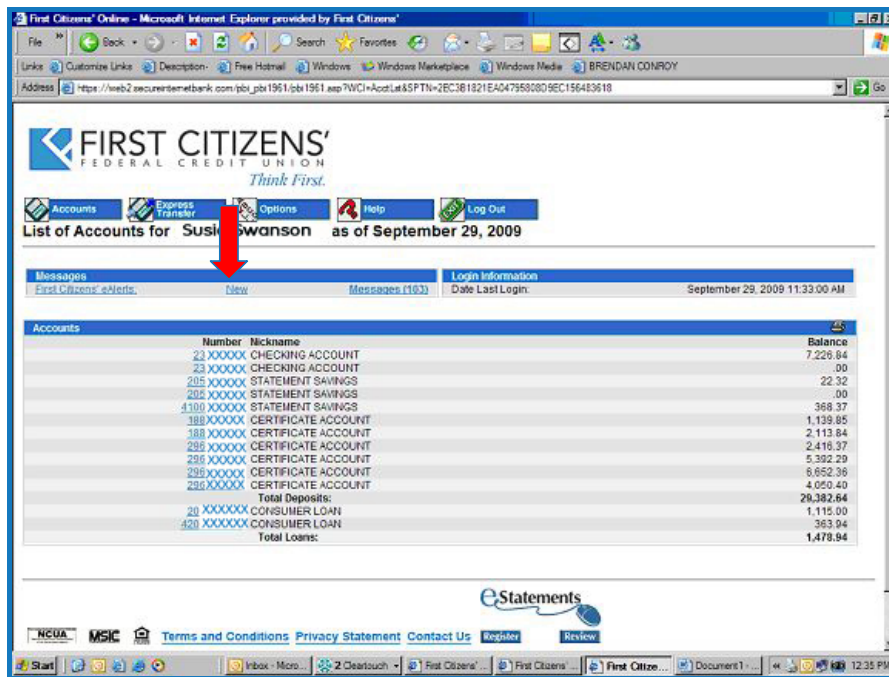


# eAlert Text Messages

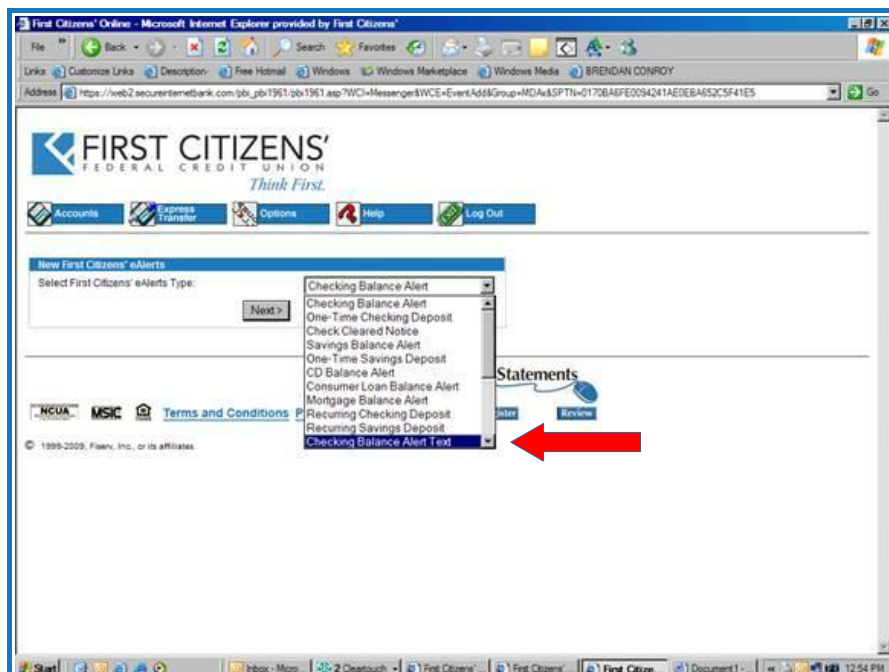
To sign up for eAlert Messages you will need to sign into your Online Banking account.

Once you have logged in to Online Banking please proceed through the following 5 simple steps to sign up for eAlert Text Messages:

**Step 1** To sign up for eAlert Text Messages please click on “New” under the “Messages” section.



**Step 2** Please select the type of alert you wish to receive from the drop down menu associated with the word "text".  
(Example: "Checking Balance Alert Text")  
Click on "next" at the bottom of the page.



**Step 3** If you have more than one account you will need to select the account you want to sign up for eAlert Text Messages.

The screenshot shows the First Citizens' Online interface in Microsoft Internet Explorer. The browser address bar displays the URL: [https://web2.securenetbank.com/jbi\\_jbi1961.jbi1961.asp?WCI=Messenger&WCE=EventAdd](https://web2.securenetbank.com/jbi_jbi1961.jbi1961.asp?WCI=Messenger&WCE=EventAdd). The page header includes the First Citizens' logo and navigation links: Accounts, Express Transfer, Options, Help, and Log Out. The main content area is titled "New First Citizens' eAlerts" and contains the following form fields:

- Checking Account Number: A dropdown menu with "23XXXXXCHECKING ACCOUNT" selected. A red arrow points to this dropdown.
- Current Balance: A dropdown menu with "Is Less Than or Equal To" selected.
- Description: A text input field with "Checking Balance Alert" entered.
- Send To: A text input field with "Online Message Box" entered.
- E-mail Address: A text input field with "Susie.Swanson@firstcitizens.org" entered.

Buttons for "Submit" and "Cancel" are located at the bottom of the form. The footer includes links for NCUA, MSIC, Terms and Conditions, Privacy Statement, Contact Us, Register, and Review, along with the copyright notice: © 1999-2005, Fiserv, Inc. or its affiliates.

**Step 4** Enter the criteria to generate the alert text.  
(Example: Dollar Amount; You will get a text if your balance goes below \$5000.00)

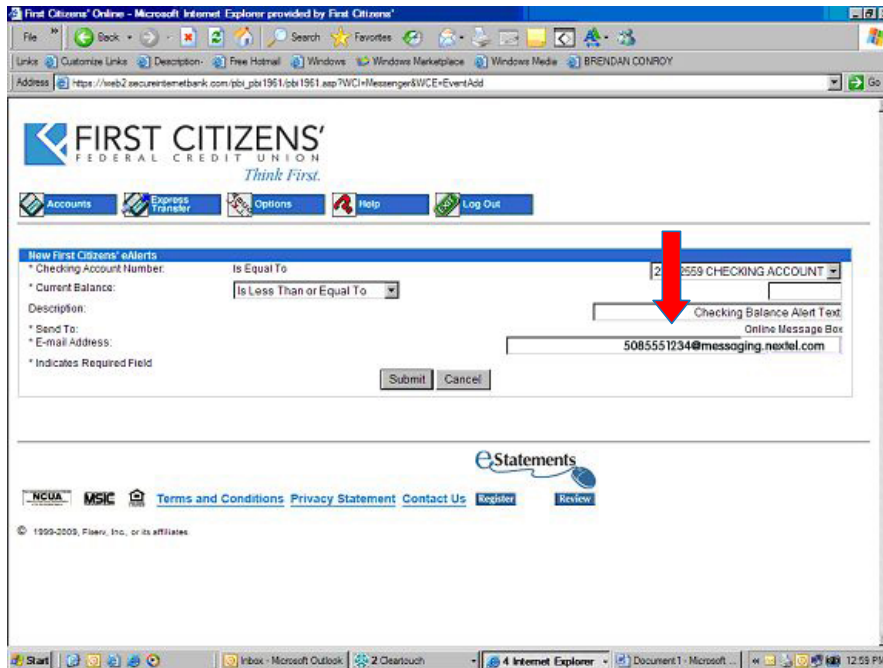
This screenshot is identical to the one in Step 3, showing the "New First Citizens' eAlerts" form. In this step, the "Current Balance" dropdown menu is set to "Is Less Than or Equal To". The "Description" field now contains "Checking Balance Alert" and the "Send To" field contains "Online Message Box". The "E-mail Address" field remains "Susie.Swanson@firstcitizens.org". A red arrow points to the "Current Balance" dropdown menu. The "Submit" and "Cancel" buttons are still present at the bottom of the form.

**Step 5**

Enter your phone number where it asks for "Email Address".  
(Example: 5085551234@messaging.nextel.com)  
Next, Click "Submit".

*EVERY PHONE SUBSCRIBER HAS ITS OWN ADDRESS!*

Verizon	number@vtext.com
Cingular	number@cingularme.com
Cingular (Mobil)	number@mobile.mycingular.com
AT&T (SMS)	number@txt.att.net
AT&T (MMS)	number@mms.att.net
TMobile	number@tmomail.com
TMobile	number@tmomail.net
Sprint	number@messaging.sprintpcs.com
Nextel	number@messaging.nextel.com
All Tel	number@message.alltel.com
Virgin Mobil	number@vmobl.com
Boost	number@myboostmobile.com



*You will now start to receive texts when your balance is below the amount you entered!*

For Additional Alert Notifications Using Other Criteria,  
Please Repeat Steps 1-5.