

## Quicken/QuickBooks

With the online upgrade First Citizens' will only be able to support Intuit users utilizing the Web Connect functionality.

### What this may mean for you:

**Will Web Connect users be able to sign in using existing credentials?** Yes, your login credentials to your Intuit product did not change so you should be able to sign in. However, you may notice that the aggregation stopped. Meaning the connection that was set up from Intuit to the previous online banking version stopped working. That is expected.

**Will I need to do anything with my First Citizens' accounts connected to Quicken/QuickBooks?** Ideally, no you should not have to do anything however you may need to disconnect and reconnect to your accounts.

**Can Direct Connect work going forward?** Members will no longer be able to use "Direct Connect" for automatic connection. You can export transactions in the transaction view in Online Banking and import the transactions into your Intuit product. You may also use the Web Connect product that is offered by Intuit.