

IIG FAQ

When do I have to use my grant by?

Understanding that circumstances can change unexpectedly, all recipients have **1 full year** from the time they are notified of their grant award to use the full amount of funds. If the year has passed, any remaining funds will be revoked.

Must I use the funds for the exact purpose listed on my application?

Yes, the board carefully approves grant requests utilizing the application provided. Therefore, any proposed alterations made to the original intention of granted funds' would change the application and must be presented to First Citizens' for reconsideration of approval or resubmission.

May I receive my grant as cash or check?

Grant funding may be awarded as a reimbursement check if applicant can provide proof of purchase such as a receipt and/or an account statement, so long as the purchase(s) made occur after grant award notification and contribute exclusively towards the requested need.

We can also purchase items or equipment on an applicant's behalf through First Citizens' tax-exempt account, pay schools directly for scholarship assistance, or pay business invoices when included in the application.

How often do you award grants?

Grant applications may be submitted at any time, but the First Citizens' Foundation Board reviews them quarterly, typically near the end of March, June, September, and December. Applications submitted after a deadline will be deferred to the next quarter. Please visit the website for specific deadlines.

How will I be contacted?

A team member from First Citizens' will e-mail applicants using the applicant's provided contact information on grant application form.

When can I apply again?

Those who have been awarded a grant may apply again after 1 full year from the date they are notified of their previous grant award. Keeping in mind the Individual Investment Grant's purpose is to support the many individuals in our community, annual/re-occurring grant applications are discouraged.

Can I pass along my grant to someone else?

No, the original applicant must be the recipient of the award.

What if my grant was for a tangible item and it breaks, are you able to provide a refund or exchange?

All products are purchased under the grant recipient's contact information, under a First Citizens' account. We can assist with exchanges within the timeline offered by the providing business (typically a 30-day refund window). Anything outside of that window will have to be resolved by the grant recipient. A cash refund for said broken product is not applicable.